



## **Assistant Sensory Technician Apprenticeship**

### **Company information**

Danone is a major FMCG company in the UK, with market leading brands across four divisions: Waters (Evian, Volvic), Dairies (Actimel, Activia, Shape), Early Life Nutrition (Aptamil, Cow & Gate) and Nutricia Advanced Medical Nutrition (Neocate, Fortisip).

You've probably never heard of Nutricia Advanced Medical Nutrition (AMN) but read on and you'll be glad you did. We are Danone's Medical Division and are Europe's largest specialist nutrition company and the market leader in the UK. We specialise in the delivery of medical nutrition for the very young, the old and the sick, supplying high quality feeds to patients and consumers. Our purpose is to pioneer nutritional discoveries that help people live longer, healthier lives.

### **Nutricia Liverpool**

Our Liverpool facility employs over 300 people who develop and manufacture medical nutrition for many types of patients, but particularly for those with Cow's Milk Allergy as well as for patients with metabolic disorders at all stages of life.

As a company, we are proud of our ability to design, develop and commercialise innovative technical solutions for new and existing products. Together with our R&D team, based in world-class technology facilities at the Utrecht Centre in Netherlands, we are dedicated to creating and producing specialised, clinically proven liquid and powdered nutritional products which can offer the opportunity of a better quality of life to our patients.

### **Working in our Sensory Behavioural Science (SBS) Team**

SBS in Liverpool evaluate medical products on their sensory attributes: Appearance, Smell, Taste, Aftertaste and Mouthfeel. Our job is to use sensory tools to measure attribute intensity and monitor a range of products.

SBS works with our Product Development Team to improve the product experience for consumers. The products are mainly amino acid based which makes taste improvement challenging. How our products taste is one of the top priorities to health care professionals and patients.

SBS also plays a part in the concept of new products. Understanding the drivers of liking not only in the product taste and smell but packaging, product preparation, consumer lifestyle etc.

In Liverpool we have a trained panel who perform a variety of sensory methods and an untrained panel to give guidance on consumer insights. We also use panels from SBS in our Utrecht facility and attend patient events in the UK for feedback on products.

### **The Apprenticeship Opportunity**

Are you interested in starting a career in Sensory Behavioural Science? We have an exciting opportunity for an Assistant Sensory Technician Apprentice to join us and learn the skills needed to provide our stakeholders with meaningful sensory and analytical data to help Nutricia develop new product solutions to our Health Care Professionals and patients.

It's a busy and varied role, with lots of different work duties as you will be assisting in all aspects of sensory work. One day you may be collecting samples from the warehouse and then working in the sensory lab preparing the samples for tests, communicating with panellists and cleaning up after the tests are completed. The next day you could be working at your desk, completing all your sensory data analysis and admin tasks on a computer and dealing with paperwork and posting samples. So, you'll need to be flexible and enjoy multi-tasking!

Assistant Sensory Technician Apprentice	
<b>Contract Type</b>	Apprenticeship
<b>Start Date and Duration</b>	Anticipated start date is January 2019 and the duration is 24 months.
<b>Pay Rate</b>	Year 1 salary: £15,269 per annum, with a salary review in year 2, subject to performance
<b>Training</b>	<p>You will work towards the Laboratory Technician Level 3 Apprenticeship Standard. <a href="https://www.instituteforapprenticeships.org/apprenticeship-standards/laboratory-technician/">https://www.instituteforapprenticeships.org/apprenticeship-standards/laboratory-technician/</a></p> <p>The Training Provider will be Cogent Skills.</p> <p>A comprehensive Work Based Learning Programme will be delivered on-site to achieve the level of skills, knowledge and behaviours required to achieve occupational competence at end point assessment. You will be supported through distance learning to study for a BTEC Level 3 Diploma in Applied Science qualification.</p>
<b>What will I be doing on a day-day basis?</b>	<p>You will assist in all aspects of sensory work required on existing products and new product developments. This will involve providing support to the SBS team and wider organisation by being multi-skilled in a number of key areas including: sensory methodologies; sensory panel testing; communication with our panellists; data analysis, sensory software and systems; sample preparation; sending and receiving samples and other administration tasks.</p> <p>As Assistant Sensory Technician, you will be responsible for the following aspects related to sensory testing whilst ensuring compliance with Health and Safety Regulations and adhering to Good Manufacturing Practice (GMP), best practice, guidelines and procedures at all times.</p> <ul style="list-style-type: none"> <li>• Assist the Sensory Panel Leader with the management and execution of sensory tests in line with internal policies and procedures</li> <li>• Prepare product samples, tasting cups, questionnaires</li> <li>• Set up paperwork both on paper and electronic software</li> <li>• Organise sensory tests and invite panellists to participate in the required tests encouraging active participation</li> <li>• Using weighing and measuring precise amounts of powder and liquid.</li> <li>• Summarise results for Technologists to review</li> <li>• Manage samples coming in and out of the sensory lab</li> <li>• Coordinate calibration/maintenance of equipment used in the lab</li> <li>• Maintain sensory lab facilities to the highest possible standard of cleanliness and hygiene</li> <li>• Ensure results are entered onto computer systems</li> <li>• Writing of Standard Operating Procedures (SOP's), policies and procedures for areas which the technicians are responsible for</li> </ul>

	<ul style="list-style-type: none"> <li>• Communicate with other departments to set up external consumer testing</li> <li>• Carry out any required analytical tests to be performed in Product Development lab</li> <li>• Attend and play an active part in team meetings in Liverpool and the wider SBS team</li> </ul> <p>There will be the opportunity to travel occasionally to patient events across the UK and to meet the wider SBS Team in Utrecht, Netherlands.</p>
<p><b>What do I need to have to apply?</b></p>	<p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• 5 GCSEs (or equivalent) grade A - C (4 - 9) inc. Maths, English and Science</li> </ul> <p><b>Skills Required</b></p> <ul style="list-style-type: none"> <li>• Good communication and interpersonal skills.</li> <li>• Strong team working skills</li> <li>• Well organised, able to manage time/tasks effectively to set deadlines</li> <li>• A logical thinker and keen problem solver with good analytical abilities</li> <li>• Good numeracy and literacy skills</li> <li>• Able to follow procedures and guidelines in a methodical and accurate manner, with a high-level of attention to detail.</li> <li>• A working knowledge of Microsoft Office including Word and Excel and an aptitude for working with computers and data</li> </ul> <p><b>Personal Qualities</b></p> <ul style="list-style-type: none"> <li>• Enthusiastic and hard-working, with a self-motivated approach to learning</li> <li>• Interested in Sensory science product development and developing a career within an analytical/science environment</li> <li>• Self-reliant, flexible approach to working and able to change priorities at short notice</li> <li>• Ability to work under pressure</li> <li>• Concerns for standards and continuous improvement</li> </ul>
<p><b>How to Apply?</b></p>	<p>Interested in this role and ready to take the next step? You can apply through <a href="https://jobs.danone.com/site">https://jobs.danone.com/site</a> – just search for jobs in Liverpool or use this direct link <a href="https://jobs.danone.com/job/Liverpool-Assistant-Sensory-Science-Technician-Apprenticeship-LIV/502226301/">https://jobs.danone.com/job/Liverpool-Assistant-Sensory-Science-Technician-Apprenticeship-LIV/502226301/</a></p> <p>All you need to do is upload your CV and answer a few screening questions. <b>The closing date for application is: Monday 19<sup>th</sup> November 2018</b></p>